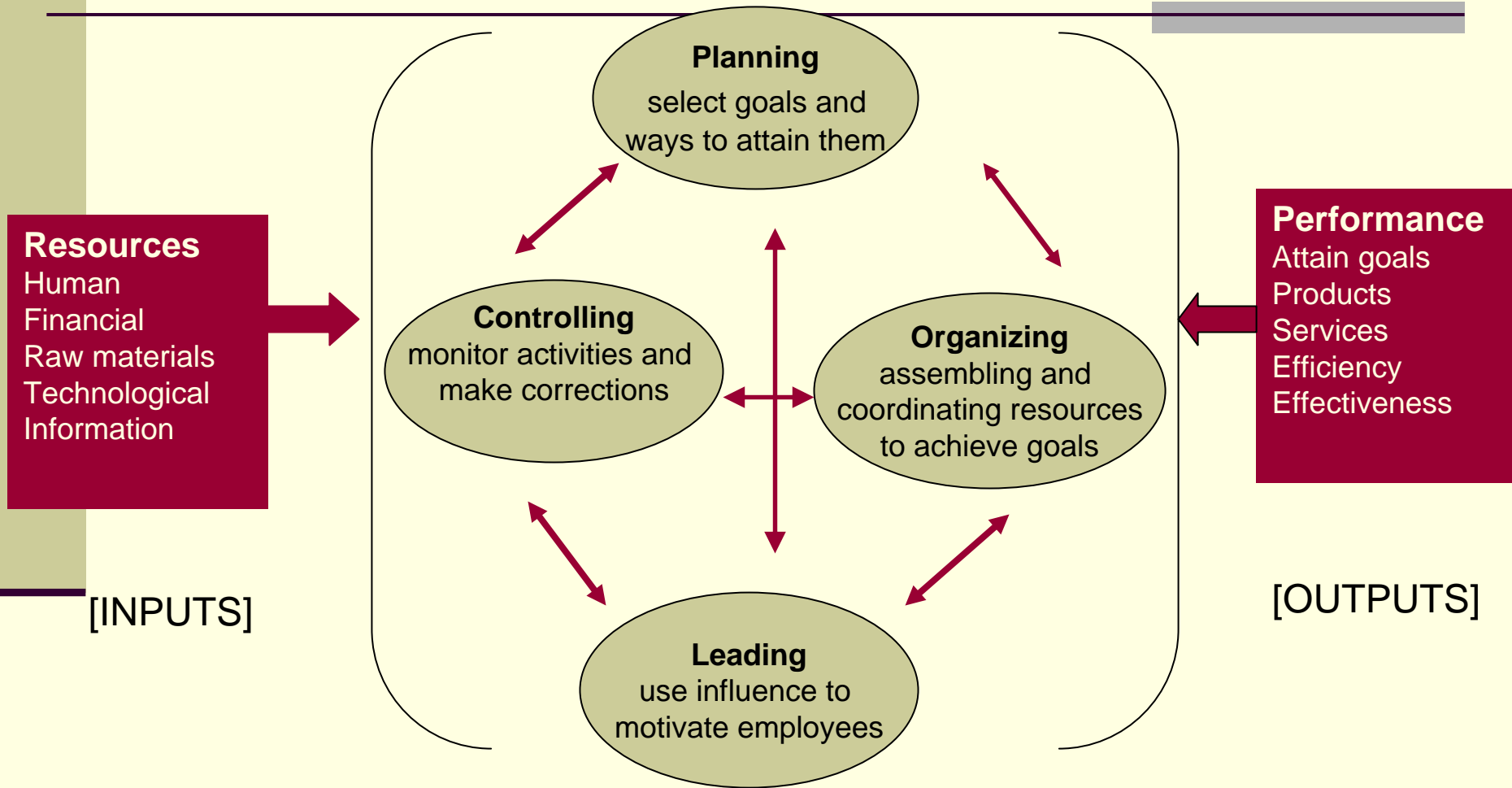
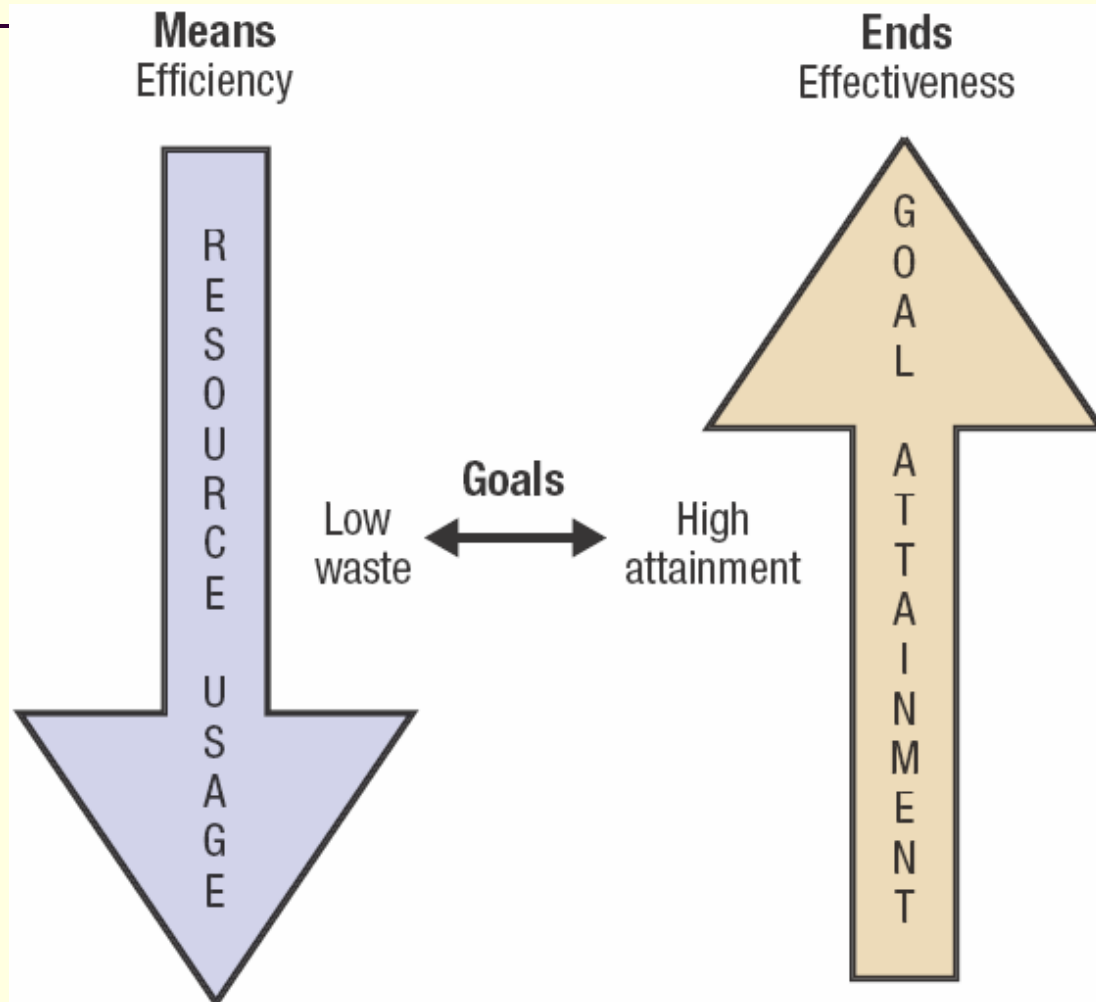


# Process of Management



# Efficiency and Effectiveness



# How Efficient? How Effective?

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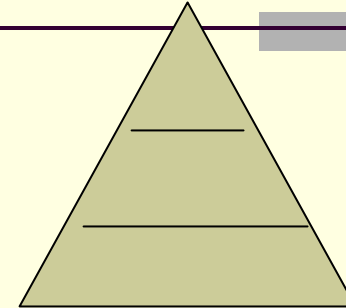


# Management is multi-faceted

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- Levels of management

- Upper, Middle, Lower
- Functional position



- Management Functions

- Plan, Organize, Lead, Control

- Management Skills

- Conceptual, Interpersonal, Technical, Political

- Management Roles

- Interpersonal, Informational, Decisional



# Evolution Of Management Thought

Universalistic approach  
Focus on job/organization

Systems and  
Contingency Perspective

Classical Approaches

Contemporary Approaches

1900 1910 1920 1930 1940 1950 1960 1970 1980 1990 2000....

