2011-2012 Assessment Plan for Business - B.S., B.S.Bus

<u>Learning Outcomes</u> <u>2010-11 Snapshot (read only)</u> <u>2011-12 Current Cycle</u> <u>2012-13 Next Cycle</u>

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Learning Outcome (s) Edit

Business Knowledge and Environment - CBE students will acquire an integrated understanding of business, accounting, and economic principles and specialized knowledge in their chosen majors. Edit

Aligns with University Learning Outcome(s): Learn and Integrate Think and Create

Assessment Tools and Procedures Edit

Direct Measure

1. IBC Essay Exam questions, which cover a range of business functional content. systems/environmental understanding, and integrative thinking. 2 **Bloomberg Assessment** Test- standardized assessment on financial management knowledge 3. Financial Statement Analysis Final Project (Project conducted in Acct 310, part of the IBC sequence)

Indirect Measure

1. Senior Survey.
Graduating seniors in all
Bus. 490 sections
surveyed on their
perceived preparation on
CBE Learning Goals. 2.
CBE Alumni Survey.
Alums from past 10
years surveyed on their
perceived preparation on
CBE Learning Goals.

Face-to-Face Measures

Department of Business Advisory Board members observed/interacted with CBE students in key cocurricular learning activities, to assess overall understanding, preparation on key learning goals

Benchmarks Edit

Direct Benchmarks
CBE General Guideline
for student work: 85%
and above: GOOD 70%84% GOOD ENOUGH;
below 70% NOT GOOD
ENOUGH 2. Bloomberg
Test results in
percentages and
comparative results with
US and other countries.

Indirect Benchmarks At least 80% of students

At least 80% of students rating the college's preparation of students on this learning goal to be GOOD or higher.

Findings **Edit**

Direct Findings

1.Business Knowledge: **IBC** Essay Exams:GOOD/GOOD **ENOUGH/NOT GOOD** ENOUGH Mgt/HR 24% 32% 16% Quant. 35% 40% 26%Finance 30% 31% 39% OM 41% 31% 28%MarketiG 22% 32% 46% IS 28% 33% 39% Social Resp. 20% 56% 23% Integration 24% 41% 36% Eviron/Systems 43% 26% 31% OVERALL AVERAGES: GOOD: 31% GOOD ENOUGH: 26% NOT GOOD ENOUGH: 32% 2. **Bloomberg Assessment** Test: CBE student results 60% vs. 54% US Average 3. Financial Statement Analytic Ability: 38% Exceeds Expectations 46% Meets Expectations 15% Does Not Meet Expectations

Indirect Findings

ONLY EXCELLENT-TO-GOOD % REPORTED: SENIOR SURVEY: 1.Ability to use knowledge/skills,tech. in professional world 95% 2. Bus. Functions & interrelationships: 95% 3. Economic issues:94% 4. Professional, legal and ethical responsibilities:87% 5.International issues: 87% ALUMNI SURVEY -1. Ability to use knowledge/skills,tech. in professional world 79% 2. Bus. Functions & interrelationships:95% 3. Economic issues:89% 4. Professional, legal and ethical responsibilities 92% 5. International issues:89%

Face-to-Face Findings majority of students had an impressive depth of knowledge and confidence in their understanding of business.

Curricular and Co-Curricular Changes to be Made Edit

Piloting an IBC 2.0 to re-think sequencing of material, allowing greater focus on more concentrated aspects of business functions without losing integrative nature of the program 2. Piloting a new Bus. 346 course for IBC program, Business Analytics, to focus more on quantitative/analytic aspects of business 3. Discuss re-designing Econ 343 Quant/Forecasting 4. Redesigning our **Business Minor to** better address student needs

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Learning Outcome (s) Edit

Communication - CBE students will develop the ability to effectively obtain, organize, and communicate information. Objective A: deliver an effective presentation Objective B: demonstrate effective writing skills Edit

Aligns with University Learning Outcome(s): Communicate

Assessment Tools and Procedures Edit

Direct Measure

Indirect Measure 1. Senior Survey to graduating CBE students in Bus. 490 sections on how well CBE prepared their written/oral communication skills 2.

how well CBE prepared their written/oral communication skills 2. CBE Alumni from past 10 years surveyed on their preparation on written and oral communication skills

Face-to-Face Measures

Benchmarks Edit

Direct Benchmarks CBE General Guideline for student work: GOOD 85% and above/ 84% TO 70% GOOD ENOUGH/ below 70% NOT GOOD ENOUGH

Indirect Benchmarks
At least 80% of students
rating the college's
preparation of students
on this learning goal to
be GOOD or higher.

Findings <u>Edit</u>

Direct Findings

Indirect Findings
SENIOR SURVEY: 92%
of graduating seniors
believed CBE did a
GOOD TO EXCELLENT
job of preparing them on
written/oral
communication ALUMNI
SURVEY: 96% of CBE
alumni believed CBE did
a GOOD TO
EXCELLENT job of
preparing them on
written/oral

Face-to-Face Findings

communication

Curricular and Co-Curricular Changes to be Made <u>Edit</u>

Continue to encourage use of CBE writing Rubric in classrooms at all levels when appropriate Continue use of dry run presentations and oral rubric in IBC Continue usage of our CBE Writing Specialist into the classrooms for targeted talks on writing effectively Continue discussions with English Dept. on how best to utilize Bus. 313 **Business Writing into** our curriculum

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Learning Outcome (s) Edit

Critical Thinking and Ethical Problem-Solving - CBE students will be able to use appropriate tools of analysis to identify and address problems or opportunities. Edit

Aligns with University Learning Outcome(s): Think and Create

Assessment Tools and Procedures Edit

Direct Measure

Bloomberg Assessment Test 2.Financial Statement Analysis Final Project (Project conducted in Acct 310, part of the IBC sequence) 3.Ethical Application Cases (practical applications of personal character, integrity, and identifying conflict of interest in financial analysis cases)

Indirect Measure

1. Senior Survey to graduating CBE students in Bus. 490 sections. Their evaluation of preparation on CBE Learning Goals. 2. CBE Alumni Survey to past 10 years of graduates on their preparation on CBE learning goals

Face-to-Face Measures Department of Business Advisory Board observation/discussion with students in key CBE co-curricular learning activities

Benchmarks **Edit**

Direct Benchmarks CBE General Guideline for student work: 85% and above= GOOD 84% - 70%% = GOOD ENOUGH below 70% =NOT GOOD ENOUGH

Indirect Benchmarks
At least 80% of students
rating the college's
preparation of students
on this learning goal to
be GOOD or higher.

Findings <u>Edit</u>

Direct Findings Below average on Analytical Reasoning....43% CBE student scores vs. 50% U.S. average score 2.Financial Statement Analytic Ability: 38% **Exceeds Expectations** 46% Meets Expectations 15% Does Not Meet **Expectations 3.Ethical** Reasoning Application: 53% Exceeds Expectations 25% Meets Expectations 23% Does Not Meet Expectations

Indirect Findings ONLY GOOD -TO-**EXCELLENT SCORE PERCENTAGES REPORTED 1. SENIOR** SURVEY: Ability to identify, formulate, solve business problems: 94% Ability of professional, legal, and ethical responsibilitiles in business: 87% 2. ALUMNI SURVEY: Ability to identify, formulate, solve business problems: 94% Ability of professional, legal, and ethical responsibilitiles in business: 91%

Face-to-Face Findings Generally board members were

members were impressed with critical thinking of students representing various activities. some concern with too much "silo thinking", less integrative thinking with Vandal solutions observations.

Curricular and Co-Curricular Changes to be Made Edit

1. Strive to put financial analysis/data across all functions within CBE 2. Continue to use/reinforce CBE Critical Thinking rubric 3. Pilot new Business Analytics course in spring 2013 4. Vandal Solutions re-organizing its structure a bit based on board member feedback

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Learning Outcome (s) Edit

Teamwork and Collaboration - CBE students will acquire the ability to interact effectively and professionally with people of varied backgrounds, abilities, and values. Edit

Aligns with University Learning Outcome(s): Practice Citizenship

Assessment Tools and Procedures Edit

Direct Measure
1. THIS LEARNING
GOAL NOT DIRECTLY
ASSESSED IN 10-11

Indirect Measure SENIOR SURVEY ALUMNI SURVEY

Face-to-Face Measures Department of Business Advisory Board member observation/discussion with students in key CBE co-curricular learning activities

Benchmarks **Edit**

Direct Benchmarks CBE General Guideline for student work: 85% and above: GOOD 70%-84% GOOD ENOUGH; below 70% NOT GOOD ENOUGH

Indirect Benchmarks
At least 80% of students
rating the college's
preparation of students
on this learning goal to
be GOOD or higher.

Findings **Edit**

Direct Findings

Indirect Findings ONLY GOOD -TO-**EXCELLENT SCORE PERCENTAGES** REPORTED: 1. SENIOR SURVEY Ability to work effectively on a team: 97% Ability to work with others from different backgrounds, with different values/perspectives: 96% 2. ALUMNI SURVEY Ability to work effectively on a team: 97% Ability to work with others from different backgrounds, with different values/perspectives: 96%

Face-to-Face Findings

Curricular and Co-Curricular Changes to be Made Edit

The experiement to start all IBC students in random teams initially for their 1st project and only after this 1st project to allow self-selection has been deemed successful by student and faculty anecdotal evidence. All IBC classes will now follow this format.

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Learning Outcome (s) Edit

Clarify Purpose and Perspective - CBE students will develop an understanding of self and their place in the world. **Edit**

Aligns with University Learning Outcome(s): Clarify Purpose and Perspective

Assessment Tools and Procedures Edit

Direct Measure
Student Reflection
Reports from Study
Abroad/International
Exchanges and
Internships. Senior
Surveys. Self-reported
participation in a variety
of activites intended to
develop student learning
of self and others.

Indirect Measure Senior Surveys. Selfreported participation in a variety of activites intended to develop student learning of self and others.

Face-to-Face Measures

Benchmarks **Edit**

Direct Benchmarks
That at least 80% of our students engage in an experiential, transformational experience during their time at the UI and CBE. That the majority of student participating in transformational events believe it made a significate impact upon them

Indirect Benchmarks
That the majority of
student participating in
transformational events
believe it made a
significate impact upon
them.

Findings **Edit**

Direct Findings

Indirect Findings

1. Senior Survey: Student self reporting on participation in: 59% engaged in Internships; 19% engaged in Study Abroad; 8% engaged in CBE International trip; 32% engaged in Service-Learning course/activity; 58% engaged in UIrelated Volunteerism program; 74% engaged in a Student Club 25% engaged in CBE **Experiential Program** (e.g. VIEW, VS, etc.) 2. Overall, 95% of CBE seniors reported engagement in at lesat one co-curricular activity (up 3% from previous year) 3.84% of the above students believe the experience made a moderal to significant impact on themselves

Face-to-Face Findings Board members were

almost uniformly impressed with the passion, enthusiasm, confidence, and depth of commitment CBE students expressed towards their co-curriculuar activities

Curricular and Co-Curricular Changes to be Made <u>Edit</u>

Continue to promote and highlight our key co-curricular activities Expanding our college's Study Abroad scholarships to encourage more students to participate

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