Finding and Updating Your Audio Drivers
Windows 7 and Vista

Click on the Windows logo in the lower left part of your screen (in red circle in image).

In the right fly-out menu, click on the words “Control Panel” (in red circle in image).

A window will open titled “Adjust your computer's settings”. Click on the “Hardware and Sound” option (in red circle in image).
In the next window that opens, click on “Sound” (in red circle in image).

The sound window will open. Make sure the “Playback” tab is selected at the top. Click on “Speakers” (in red circle in image).
In the lower right corner of the Sound menu, click on the “Properties” button (in red circle in image).

The “Speaker Property” menu will open. Under “Controller Information”, click on the “Properties” button (in red circle in image).
The “Audio Properties” menu will open. In the bottom left of the menu, click on the “Change settings” button (in red circle in the image).

Click on the “Driver” Tab at the top (in red circle in menu).
In the “Driver” tab, click on the “Update Driver” button (in red circle in image).

Click on “Search automatically for updated driver software” (in red circle in image).
This may take several minutes.

If you receive this screen that says “The best driver software for your device is already installed” (shown at the right), you have the most current video card files that Windows can find and do not need to do anything more.

If you receive this screen that says “Windows was unable to install your Base System Device” (shown at right), you will need to go to the website of the manufacturer of your audio drivers and download the most current driver from there.