Let's Talk About It: Handling What's Happening in Our Classes

Smentkowski, CETL 2021 Post-Election/Pre-Inauguration Session









"In all this, President Trump gravely endangered the security of the United States and its institutions of Government. He threatened the integrity of the democratic system, interfered with the peaceful transition of power, and imperiled a coequal branch of Government. He thereby betrayed his trust as President, to the manifest injury of the people of the United States."

Trump impeached again

The New York Times Saph day to Little Saph day to L

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IMPEACHED

TRUMP, AFTER INCITING RAMPAGE IN CAPITOL, IS FIRST PRESIDENT TO FACE 2ND SENATE TRIAL



10 Republicans Join Vote as House Acts Swiftly

In 1,455 days, President Trump has made **30,529** false or misleading claims

The Fact Checker's ongoing database of the false or misleading claims made by President Trump since assuming office.

Updated Jan. 13, 2021

Show claims about all topics

Cumulative Daily Monthly

25,000

20,000

15,000

Apr Jul Oct Jan 2018 Apr Jul Oct Jan 2019 Apr Jul Oct Jan 2020 Apr Jul Oct Jan 2021

Midterm elections Mueller report

released

impeached by

Tax bill signed into

First travel bar

signed

executive order

Donald J. Trump @realDonaldTrump 51 Following 88,7M Followers

Account suspended

Twitter suspends accounts that violate the Twitter Rules

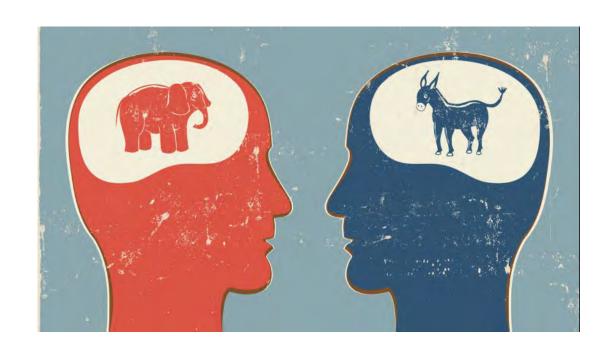


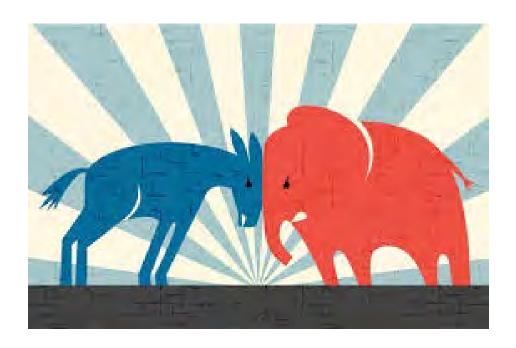
Understanding Polarization

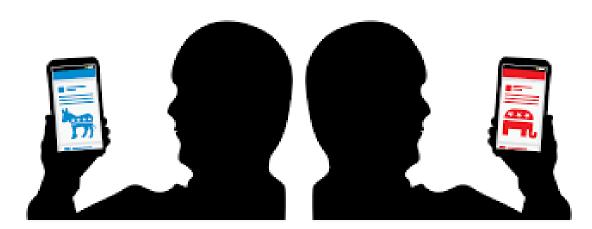
What is polarization?

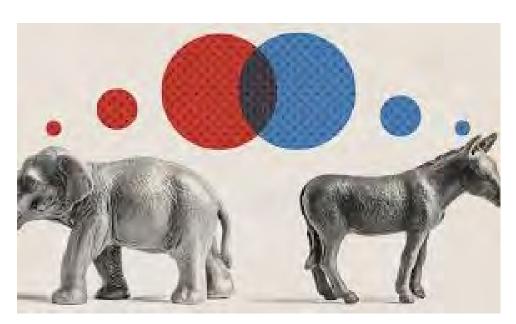
What does this look like?

• What are the implications for teaching and learning?









Specifically (and Contextually)...

- "Society is sewn together by the complexity of its social divisions"
 - ~and~
- "...the chances for stable democracy are enhanced to the extent that groups and individuals have a number of cross-cutting, politically relevant affiliations"

~so~

 As long as we don't cluster into a small number of super-tight catchall groups, and as long as partisan cleavages are not defined by social cleavages and cooperation and compromise are valued, stability and civility are possible.

~so~

- What happened?
- Did we break the system?

- Parties (and ideologies) have become more concentrated, more homogenous, and more divided.
- "Democrats and Republicans have chosen ideological teams, and their sense of belonging to one side has divided them more powerfully than their policy differences have...More than simply disagreeing, Democrats and Republicans are feeling like very different kinds of people".
- Furthermore, Democrats and Republicans, and Liberals and Conservatives, have a lot more information about who their social and political enemies are.

~so~

Let's think about this...



How does this manifest itself in our classes, and what can we do? What about us?



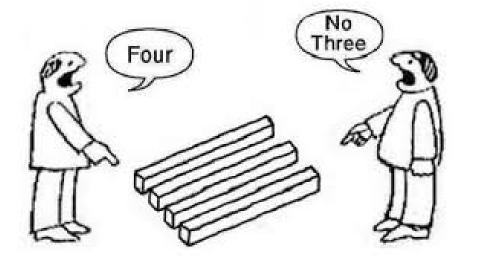














Mind the Gap: Misconceptions, Misinformation, & Ignorance



https://undsci.berkeley.edu/teaching/misconceptions.php



Build a Climate of Trust and Civility

- A major determinant of a successful educational experience is a shared sense of **respect** among and between the students and their instructor.
 - Indeed, we seek to cultivate the development of creative, independent thinkers and learners who appreciate diverse perspectives in multiple contexts and who are informed, educated and active members of society.
 - This is sometimes easier said than done, especially when we experience the unfathomable.

• How do we get started?

- Set expectations clearly, early, and often
 - In the **syllabus**, in a welcome message on your **BbLearn** page, during your **first meeting** with your students, on **every assignment**.
 - Use real and pertinent examples of civility and incivility; what is expected and what is not tolerated.
 - Clearly articulate what we expect from our students and what they can expect from us. Explain why it matters!
- It's not all about rules, it's about relationships.
 - Open the floor to understanding what's going on and where our students are coming from.
- Names, identities, and experiences matter.
 - We should know one another's names and something about one another. Think about this in different learning environments.
- Listen...and encourage listening.
 - This means resisting the impulse to reply immediately, for us and our students.
- Model appropriate behavior.

Set the tone and build the rulebook

01

Let the students to get to know one another...and you. Preferred names, interests, etc. Think of activities to foster this.

02

Clarify your position on civility then talk with your students about rules involving

- Participation
- Interruptions
- Ad hominem attacks
- Shutting down
- Respect

03

Apply to F2f, zoom, chat, discussion boards

Know what to do, when, and how

- Don't (just) be a first responder –look for flashpoints!
 - Looks of disbelief
 - Looks of disengagement
 - Looks of anger/agitation
 - Knowing "that student" is going to say *something*
- Intervene
- Pause
- Reframe the topic and the rules for engagement
- For example,
- 1. Use timed intervals for students to think, reflect, write, and share
- 2. Have them explore the issue from "the other side"
- 3. Treat all sides fairly
- 4. State and work towards a goal, conclusion, or solution
- 5. Conclude the session with your own words, assessing the situation and how they handled it.

Develop and apply a process













When the temperature rises, everyone takes a breather

Ask them to think about what they are thinking or feeling and write it down Return to the topic

Address the contentious topic and ask students to develop the argument for each side. Require each side to hear it out before responding. It is then up to us to pull it all in/together...or maybe ask them to (1) write about it, or (2) do a simulation, adopting the opposing position.

Be free to talk after class

Check yourself!

Taking it to our Classes

There are certain pedagogies that facilitate the civil discussion of potentially hot topics, reduce the likelihood of flare-ups, and help our students understand their own tolerances. These include:
Discussions
Debates
Simulations
Interviews
Collaborative research
Problem-based learning
Metacognition exercises and journals
Online forums

Exercises for students



Critical Incidents/Cognitive- Affective Wrapper

Have students identify what they thought, what they felt, what the learned, when, how, and why.



Waterfalling / the Five-Minute Rule

Take a topic/question/marginalized position and require students to pause, think, write, and post.



Modified Fishbowl Exercise

Let those who share a position talk among themselves and have those with opposing viewpoints listen, then rephrase what they heard, what the main point is.

•The exercise began with concentric circles, but that can be threatening. Consider alternatives. Consider alternatives in remote teaching and learning.



Research the Position

Make it a quick research project. Cite the sources, discuss how information from different sources can lead to different conclusions

So far, so good, but...

Conflict does occur

Incivility does occur

Misinformation has consequences

What do we do?

Does silence tell us something?

Think broadly about and consider the challenges of inclusion.

Case Study

Well, that's your opinion (Misinformation and defiance)

Pick a topic –healthcare, the environment, immigration, voter fraud, you name it-- that fits what you teach. Imagine an assignment that requires your students to develop and present an argument. Now imagine a response rooted less in evidence than opinion, and dependent on sources that are not scholarly or, by conventional standards, reputable. The student argues that it is all just a matter of opinion; that her/his opinions and sources are as good and valuable as yours. When you disagree, you are accused of bias. The student assumes a defiant posture with her/his work.

What do you do?

A Strategy

OTFD

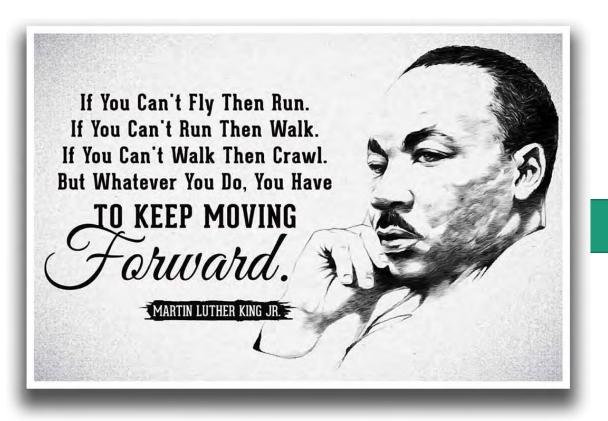
When the temperature rises: Open The Front Door

- O = Observe
 - A concrete, factual observation
- T = Think
 - Thoughts based on observations, but not intended to put the other person on the defensive
- F = Feel
 - Emotions you or others may have as a result of what you observed/conflict
- D = Desire
 - Desired outcome

(with gratitude to Dr. Tasha Souza)

How it Works: A Scenario

- Own it:
 - I observed
 - / think
 - / feel
 - I desire
- Pause, process, and proceed:
 - Point out what you noticed (rolling eyes, arms folding, etc).
 - Indicate what this makes you think (that you said something contentious that might need to be discussed further). T
 - Indicate a potentially emotional response you or others may have (discomfort, misunderstanding, fear). F
 - Indicate a desired outcome (someone giving voice to their gestures, a civil conversation on the topic). **D**



- Be clear
- Be patient
- Be present
- Be curious
- Be professional

And:

- Listen
- Learn
- Process
- Respond

Don't normalize what's not normal Don't agree to be agreeable

Do "fight for the things that you care about, but do it in a way that will lead others to join you."

~and remember~

"Real change, enduring change, happens one step at a time."

https://lithub.com/rebecca-solnit-on-not-meeting-nazis-halfway/

Resources

Teaching after Charlottesville by Derek Bruff

A review of best-practices for faculty-student interactions after a traumatic event and resources specific to teaching in the wake of violence at Charlottesville in 2017

Discussing Traumatic Events from UC Berkeley

Guidelines on how to prepare for and structure a discussion, if you choose to do so

Brené Brown on Empathy (video)

3-minute video on distinction between empathy and sympathy with strategies about how to listen to and connect with someone who is

Calling In: A Quick Guide on When and How by Sian Ferguson

Distinction between calling out and calling in as ways to get someone to stop an oppressive behavior (calling in attempts to do this in the most loving, self-respecting way possible)

Teaching After Tragedy

This is focused on K-12 educators but still has some useful information.

- <u>The Faculty Focus Special Report on Diversity and Inclusion in the College Classroom</u>
 "Managing Hot Moments in the Classroom: Concrete Strategies for Cooling Down Tension" (p. 4)
- - "Seven Bricks to Lay the Foundation for Productive Difficult Dialogues" (p. 6)
 - "Overcoming Racial Tension: Using Student Voices to Create Safe Spaces in the Classroom" (p. 9)
 - "Managing Microaggressions in the College Classroom" (p. 10)
- Responding to Everyday Bigotry from Southern Poverty Law Center Strategies for responding to bigotry at work, home, in public, and in yourself
- Responding to Microaggressions with Microresistance: A Framework for Consideration by Cynthia Ganote, Floyd Cheung, and Tasha Souza

Theory of how microresistance can be an effective response to microagaression

Start Talking: A Handbook for Engaging Difficult Dialogues in Higher Education, ed. Kay Landis, University of Alaska Anchorage www.difficultdialoguesuaa.org

Field manual of strategies for engaging controversial topics in the classroom.

Stop Talking: Indigenous Ways of Teaching and Learning and Difficult Dialogues in Higher Education by Libby Roderick and Ilarion Merculieff www.difficultdialoguesuaa.org

Book on how indigenous ways of knowing and communicating can lead to more authentic learning and teaching in all communities

- Self-Care Resources for Days When the World Is Terrible compiled by Miriam Zoila Pérez Ideas for how to maintain health, sanity, and integrity and includes resources for everyone but especially for people of color and LGBTQ individuals
- There Is No Apolitical Classroom: Resources for Teaching in These Times Post created by members of NCTE's Standing Committee Against Racism and Bias in the Teaching of English.
- Eight Actions to Reduce Racism in College Classrooms by Harper, S.R. & Davis, C. H.F.
- Trump Syllabus 2.0, ed. N.D.B. Connolly and Keisha Blain. (You may find some of the readings helpful in understanding/contextualizing the current administration and reactions to it. In addition, such resources can support exploration of how the larger national context influences the environments in our classrooms). "This course, assembled by historians N. D. B. Connolly and Keisha N. Blain, includes suggested readings and other resources from more than one hundred scholars in a variety of disciplines. The course explores Donald Trump's rise as a product of the American lineage of racism, sexism, nativism, and imperialism. It offers an introduction to the deep currents of American political culture that produced what many simply call "Trumpism": personal and political gain marred by intolerance, derived from wealth, and rooted in the history of segregation, sexism, and exploitation." [for an explanation of the shortcomings of the first incarnation of the Trump Syllabus, see this article on the AAIHS blog1
- Trumpism and American Democracy: History, Comparison, and the Predicament of Liberal Democracy in the United States This article discusses the current threat to democracy and offers a historical and comparative perspective on American politics. The authors arque that the current political circumstance is an existential threat to American democratic order because of the interactive effects of institutions, identity, and norm-breaking in American politics.